

## Learning Session 4

Four Points by Sheraton, LAX 9750 Airport Blvd, Los Angeles, CA 90045 November 12<sup>th</sup> – 13<sup>th</sup>, 2014

## **CARE COORDINATION COLLABORATIVE**

## AGENDA – Day 2

Thursday, November 13<sup>th</sup>, 2014 8:15AM – 3:15PM

TIME	TOPIC	FACILITATOR
8:15-9:00	Continental Breakfast	
9:00-9:15	Questions and Feedback from Day 1	
9:15-9:45	Spread: After the target population implementation, what happens?  Session Description  1. Taking what you have learned with the target population to the rest of the clients in your behavioral health system  2. What are the issues and methods for spreading change faster and more effectively to the rest of the population	Jennifer Clancy, MSW  Jerry Langley Associates in Process Improvement
9:45-10:45	Organizational Team Meeting #2: Planning for Spread	Teams
10:45-11:00	BREAK	
11:00-12:00	CCC Team Panel: How do Peer Providers and Care Coordinators work together to provide care coordination and support?  Session Description  1. Panel consisting of 3 CCC Teams will discuss the following-  a. The roles and responsibilities of peer providers and care coordinator b. Peer providers roles in outreach and engagement c. Peer providers roles in self management coaching?	Facilitator: Gale Bataille, MSW California Institute of Behavioral Health Solutions  Peer Partners and Care Coordinators from: Fresno, Inyo & Solano

TIME	TOPIC	FACILITATOR
12:15-1:15	LUNCH	
1:30-2:30	Organizational Team Meeting #3: Planning for Final Action Period	Teams
2:30 – 3:00	Team Report Out:  Session Description:  1. Teams provide brief overview of their:  a. Focus Areas and Plan for Final Action Period  b. Plan for Testing and Implementation of Care Coordination Processes	Jennifer Clancy, MSW Jerry Langley
3:00-3:15	Wrap-Up & Adjourn	Teams